

## System Requirements

January 2018

### Enterprise Network Implementation.

A solution that provides WAN/LAN service for more than 30 concurrent user sessions. Often consists of one or more terminal servers accessing a single database server.

### Application Server (Terminal Services) System Requirements

Server Class Processor:  

- 1.4 GHz minimum
- 2.0 GHz recommended (Quad-core)

RAM:  

- 4 GB minimum
- 8 GB recommended

Hard Drive:  

- OS minimum

 -Complete technical assessment data storage for Imaging

Operating System:  

- Windows® 2008 R2 Server w/ SP2
- Windows® 2012 Server & R2
- Windows® 2016 Server

Standard, Enterprise & Datacenter editions supported

Other Required Software:  

- MS .NET 4.0 Framework

### Enterprise Network Implementation (cont.)

- Terminal Services (Requires terminal services licensing)

### SQL (Data) Server System Requirements

- Microsoft SQL 2008 R2 /2012 /2014 / 2016

SQL Express Editions supported

Server Class Processor:  

- 1.4 GHz minimum
- 2.0 GHz recommended (Quad-core)

RAM:  

- 4 GB minimum
- 8GB recommended

Hard Drive:  

- OS minimum

 -Complete technical assessment data storage for Imaging

Operating System:  

- Windows 2008 R2 Server w/ Service Pack 2
- Windows 2012 Server & R2
- Windows® 2016 Server

Standard, Enterprise & Datacenter editions supported

Other Required Software:  

- MS .NET 4.0 Framework

### Stand-Alone – Terminal Server for Small Networks.

A solution that provides WAN/LAN service for less than 30 concurrent user sessions. This schema often consists a single terminal server utilizing Microsoft SQL Server Express\* or Standard Edition.

Server Class Processor:  

- 1.4 GHz minimum
- 2.0 GHz recommended (Quad-core)

RAM:  

- 4 GB minimum
- 8 GB recommended

Hard Drive:  

- OS minimum

 -Contact support for estimating data storage for Imaging

Operating System:  

- Windows 2008 Server SP2
- Windows 2008 R2 Server SP2
- Windows 2012 Server & R2
- Windows 2016 Server

Other Required Software:  

- MS .NET 4.0 Framework

- Microsoft SQL 2008 R2 / 2012 /2014 /2016

SQL Express Editions supported

### Network Client (Fat) /Server

A solution that provides LAN service for 30 or less clients. Microsoft SQL Express will need to be installed on a Network server for best results. Not supported in WAN configurations.

Business Class Processor:  

- 1.4 GHz minimum
- 2.0 GHz recommended

RAM:  
 -Meet or exceed Microsoft recommended operating system memory requirements

Hard Drive:  

- OS minimum

Operating System:  

- Windows 7 Pro, Enterprise, Ultimate Editions
- Windows 8 Pro, Enterprise, Editions
- Windows 10 Pro, Enterprise, Editions

Other Required Software:  

- MS .NET 4.0 Framework

*Document Imaging requires TWAIN compliant scanner for direct scan.*

*This document provides an outline for the Suntell installation team and your technical staff or consultant. This document contains information in regards to hardware requirements and how Suntell should be deployed in an optimal infrastructure. Hardware requirements will vary greatly pending the size of the customer. Suntell recommends prospective customers participate in a Suntell technical consultation before purchasing Suntell software.*



*Please note: the Suntell System Requirements change periodically. It is important to keep up with up to date hardware requirements to ensure overall system stability and performance. \* Information included in this document is subject to change without notice.*